



City of San Diego PURCHASE ORDER

PO No. **4500096727**

Date: 12/29/2017 Page 1 of 2

Ship To: INFORMATION TECHNOLOGY 1010 2ND AVENUE, SUITE 500E SAN DIEGO, CA 92101		Bill To: INFORMATION TECHNOLOGY STE 500 1010 SECOND AVE SAN DIEGO CA 92101		Billing Contact: JENNIFER PEREZ Telephone: E-Mail: jenniferp@sandiego.gov		
Vendor: Aspect Software Inc. 2325 East Camelback Rd., Suite 700 Phoenix AZ 85016 Vendor ID: 10035115 Telephone: 615-221-6876 E-Mail: lori.bolton@aspect.com				Terms: within 30 days Due net Delivery Terms: FOB Destination Buyer: Katrina McDonald Telephone: 619 236-6038 E-Mail: KMMcDonald@sandiego.gov		
Line #	Serv #	Item ID/Description Service Description	Del.Date	Quantity/Ord UoM	Unit Price/Prc UoM Conv Factor	Extended Price
1		Aspect, Education Support Aspect Software Inc Support Aspect Support - Quote No. Q-00074942 Education - \$9,000.00 Active Learning Perform Mgt Annual Subscription - Sustaining - \$1,800.000 Active Learning Quality Mgt Annual Subscription - Sustaining - \$2,700.000 Active Learning Wfm Annual Subscription - Sustaining - \$4,500.000 CONTACT: Paul Rising; PH: 619-236-6431; EM: PRising@sandiego.gov Chad Newby; 619-533-3657; EM: CNewby@sandiego.gov **** Item completely delivered	06/30/2018	9,000 EA	1.00 EA	USD 9,000.00
2		Aspect, Main Support Aspect Software Inc Main Support Aspect Main Support - Quote No. Q-00062606 Item completely delivered	06/30/2018	12,786.27 EA	1.00 EA	USD 12,786.27
3		Aspect, Unified IP T&M (Inbound) Aspect Software Inc CR14-Prof - Unified IP T&M (Inbound) Item completely delivered	06/30/2018	2,880 EA	1.00 EA	USD 2,880.00
4		Aspect, CR-0011 Travel Expenses Aspect Software Inc Professional Services - Unified IP T&M (Inbound) CR0011; Travel Expenses	06/30/2018	3,600 EA	1.00 EA	USD 3,600.00
Notes: The Terms and Conditions of this Purchase Order are available at http://sandiego.gov/purchasing/						SEE LAST PAGE FOR TOTAL
IMPORTANT! To ensure prompt payments, PO # must appear on all shipments and invoices; all invoices must be directed to Billing Contact person at Bill-To address listed above						



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Line #	Serv#	Item ID/Description Service Description	Del.Date	Quantity/Ord UoM	Unit Price/Prc Uom Conv Factor	Extended Price
****		Item completely delivered				
5		Aspect, Support Aspect Software Inc Support Please refer to quote Q-00074942 Mission Critical Support - \$74,850.23 Unified IP - \$71,580.61 Unified IP - Nuance - \$3,269.63 Business Day Support - \$40,194.91 Performance Management - \$8,598.25 Quality Management - \$12,860.55 Unified Command and Control Real Time Reporting - \$4,770.15 Workforce Management - \$13,965.96 HW Maintenance - \$17,950.89 Unified IP - \$17,950.89 Other Third Party Support - \$5,876.78 Unified IP - \$5,876.78 Maintenance - \$12.75 Performance Management - \$12.72 Onsite 24x7 - \$9,039.55 Unified IP - \$9,039.55	06/30/2018	147,925.11 EA	1.00 EA	USD 147,925.11
****		Item completely delivered				
Notes: The Terms and Conditions of this Purchase Order are available at http://sandiego.gov/purchasing/						Line Item Total \$ 176,191.38
IMPORTANT!						Tax \$ 0.00
To ensure prompt payments, PO # must appear on all shipments and invoices; all invoices must be directed to Billing Contact person at Bill-To address listed above						PO Total \$ 176,191.38