



# City of San Diego PURCHASE ORDER

**PO No. 4500096727**

**Date:** 12/29/2017 **Page 1 of 2**

<b>Ship To:</b> INFORMATION TECHNOLOGY 1010 2ND AVENUE, SUITE 500E SAN DIEGO, CA 92101	<b>Bill To:</b> INFORMATION TECHNOLOGY STE 500 1010 SECOND AVE SAN DIEGO CA 92101	<b>Billing Contact:</b> JENNIFER PEREZ  <b>Telephone:</b>  <b>E-Mail:</b> jenniferp@sandiego.gov
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<b>Vendor:</b> Aspect Software Inc. 2325 East Camelback Rd., Suite 700 Phoenix AZ 85016  <b>Vendor ID:</b> 10035115 <b>Telephone:</b> 615-221-6876 <b>E-Mail:</b> lori.bolton@aspect.com	<b>Terms:</b> within 30 days Due net  <b>Delivery Terms:</b> FOB Destination  <b>Buyer:</b> Katrina McDonald <b>Telephone:</b> 619 236-6038 <b>E-Mail:</b> KMMcDonald@sandiego.gov
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Line #	Serv #	Item ID/Description Service Description	Del.Date	Quantity/Ord UoM	Unit Price/Prc UoM Conv Factor	Extended Price
1		<b>Aspect, Education Support</b>  Aspect Software Inc Support  Aspect Support - Quote No. Q-00074942  Education - \$9,000.00 Active Learning Perform Mgt Annual Subscription - Sustaining - \$1,800.000 Active Learning Quality Mgt Annual Subscription - Sustaining - \$2,700.000 Active Learning Wfm Annual Subscription - Sustaining - \$4,500.000  CONTACT: Paul Rising; PH: 619-236-6431; EM: PRising@sandiego.gov Chad Newby; 619-533-3657; EM: CNewby@sandiego.gov  **** Item completely delivered	06/30/2018	9,000 EA	1.00 EA	USD 9,000.00
2		<b>Aspect, Main Support</b>  Aspect Software Inc Main Support  Aspect Main Support - Quote No. Q-00062606  **** Item completely delivered	06/30/2018	12,786.27 EA	1.00 EA	USD 12,786.27
3		<b>Aspect, Unified IP T&amp;M (Inbound)</b>  Aspect Software Inc CR14-Prof - Unified IP T&M (Inbound)  **** Item completely delivered	06/30/2018	2,880 EA	1.00 EA	USD 2,880.00
4		<b>Aspect, CR-0011 Travel Expenses</b>  Aspect Software Inc Professional Services - Unified IP T&M (Inbound) CR0011; Travel Expenses	06/30/2018	3,600 EA	1.00 EA	USD 3,600.00

**Notes:** The Terms and Conditions of this Purchase Order are available at <http://sandiego.gov/purchasing/>

**IMPORTANT!**

To ensure prompt payments, PO # must appear on all shipments and invoices; all invoices must be directed to **Billing** Contact person at **Bill-To** address listed above

**SEE LAST PAGE  
FOR TOTAL**



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Line #	Serv#	Item ID/Description Service Description	Del.Date	Quantity/Ord UoM	Unit Price/Prc Uom Conv Factor	Extended Price
****		Item completely delivered				
5		<b>Aspect, Support</b>  Aspect Software Inc Support  Please refer to quote Q-00074942  Mission Critical Support - \$74,850.23 Unified IP - \$71,580.61 Unified IP - Nuance - \$3,269.63  Business Day Support - \$40,194.91 Performance Management - \$8,598.25 Quality Management - \$12,860.55 Unified Command and Control Real Time Reporting - \$4,770.15 Workforce Management - \$13,965.96  HW Maintenance - \$17,950.89 Unified IP - \$17,950.89  Other Third Party Support - \$5,876.78 Unified IP - \$5,876.78  Maintenance - \$12.75 Performance Management - \$12.72  Onsite 24x7 - \$9,039.55 Unified IP - \$9,039.55	06/30/2018	147,925.11 EA	1.00 EA USD	147,925.11
****		Item completely delivered				

<b>Notes:</b> The Terms and Conditions of this Purchase Order are available at <a href="http://sandiego.gov/purchasing/">http://sandiego.gov/purchasing/</a>		Line Item Total \$	176,191.38
<b>IMPORTANT!</b>		Tax \$	0.00
To ensure prompt payments, PO # must appear on all shipments and invoices; all invoices must be directed to <i>Billing</i> Contact person at <i>Bill-To</i> address listed above		<b>PO Total \$</b>	<b>176,191.38</b>